

New Process

For U.S. Visa applications

Before March 16



3 fees:

- 1) Appointment – 54 RMB or 36 RMB
- 2) Visa processing fee – \$160
- 3) Postage – around 32 RMB



Appointments can only be made by phoning the Call Center



Payment of \$160 can only be done at CITIC Bank



Pay to inquire for visa information with the Call Center



If you have to cancel your appointment, you will need to pay for another appointment



No way of tracking your passport after visa is issued

After March 16



Only 1 fee - \$160



Appointments can be made online by yourself or by phoning our new Call Center



Three ways to pay –

- 1) Online – via debit card
- 2) At any CITIC ATM through Union Pay
- 3) In cash at CITIC Bank



Visa questions are answered for free when you phone the Call Center



You do not have to pay to make another appointment if you missed your first one, you can reschedule for free.



We will notify you via e-mail when the passport is ready for pick-up. You can check on the status of your passport via e-mail